Automation Projects

The Client is one of India's foremost private sector companies

BUSINESS NEED

- Automation to reduce contract services cost, provide 24x7 support, eliminate dependency on service providers, simplify repeated contract negotiations, automate data entry work
- Enable faster response and efficient lead time for procurement
- Reduce time taken for end-to-end process comparison and analysis, provide accurate analysis, prevent multiple downloads of record
- Substitute human HR assistants with digital assistant to eliminate delays and enable timely reporting for decision making

The Client wanted to leverage automation across multiple projects for efficiency gains and process improvements

- Warehouse Operations - Goods Receipt Note and Post Goods Issue
- Info Record Creation Automation
- Optivision Vs SAP Reconciliation Analysis
- Digital Persona - Corporate HR Assistant

SOLUTION

Warehouse Operations	Info Record & PO Creation	Optivision	Digital Persona
- Business process re-engineering and standardization - SAP T-Codes Clustering to design automation process - Workload management of bots to scale volume and 24x7 support	- Designed RPA Bot for end-to-end process - Track PO quantity ordered for RM and PM - Consolidation and PO creation for RM and PM - Trigger email to stakeholders on each Bot activity	- Consolidated download design - Database logic to enhance process performance and reduce time. - Bot to analyze data mismatch and publish reason	- Prioritized 13 tasks for Analytics assistant - MVP for 11 tasks - Persona launch in 2 phases in agile mode

RESULTS

- Significant FTE savings
- Substantial cost savings
- Faster ROI realization
- Reduced warehouse inventory cost
- Increased productivity
- Enhanced user satisfaction
- Scalability